

Sustainability Statement



The Board recognises the importance of prioritizing sustainability in driving its long-term business growth as well as creating shared value for its stakeholders. This Sustainability Statement reports on the Group's sustainability journey in terms of performance, progress and management of its Environmental, Social and Governance ("ESG") risks and opportunities during the financial period from 1 July 2022 to 30 June 2023.

ABOUT THIS STATEMENT

Scope and Boundary

This Sustainability Statement focuses on the ESG impacts of the Group's 2 main business operations of oil palm plantation estate management in Indonesia and property development in Malaysia that are material to both our organisation and stakeholders.

Reporting Guidelines

This statement is prepared in accordance with Bursa Malaysia's Main Market Listing Requirements ("Listing Requirements") with particular reference to:-

- a. 2nd Edition of Bursa Malaysia's Sustainability Reporting Guide and Toolkits
- b. 4th Edition of Bursa Malaysia's Corporate Governance Guide

SUSTAINABILITY GOVERNANCE

Sustainability Governance Structure

Board

BOARD OF DIRECTORS

- Oversee sustainability strategies, direction, performance and other sustainability related matters.

ARMC

AUDIT AND RISK MANAGEMENT COMMITTEE

- Provide oversight of the adequacy and effectiveness of the Group's sustainability management and reporting processes; and
- Review and ensure that all material sustainability matters are considered through the Group's business operation.

CEO

CHIEF EXECUTIVE OFFICER

- Determine and approve sustainability initiatives.

PLANTATION AND PROPERTY DIVISIONS

MANAGEMENT COMMITTEES

- Support the formulation and implementation of sustainability related policy and initiatives.

CSO

CHIEF SUSTAINABILITY OFFICER

- Assist in driving and coordinating the implementation of various sustainability initiatives developed under the 3 pillars of ESG with the support of a Sustainability Working Team.

Sustainability Plan

In the previous financial year, the Group commenced charting its Sustainability journey via a Sustainability Plan. The said Plan will be continuously refined and updated in tandem with the Group's business strategies.



STAKEHOLDERS ENGAGEMENT



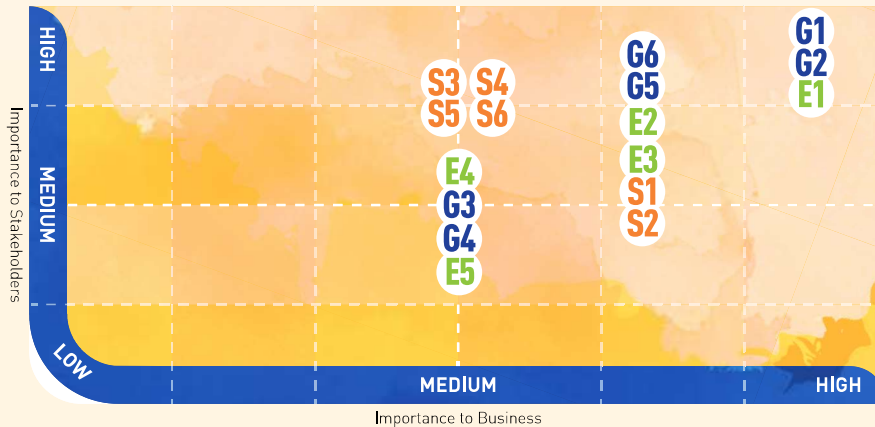
Engagement with key stakeholders is a vital touchstone of our Sustainability Plan. We aim to maintain a balance of our stakeholders' interest through continuous engagement and understanding in order to create long-term shared value. Our key engagement mechanism for each shareholder group during the FY2023 are listed below:-

KEY STAKEHOLDER	ENGAGEMENT METHOD	ENGAGEMENT FREQUENCY	AREAS OF INTEREST
Shareholders 	<ul style="list-style-type: none"> Annual Report AGM Bursa Announcement Corporate website Press and media release 	Annually / Quarterly	<ul style="list-style-type: none"> Group's performance Corporate Development Risk and business continuity Corporate governance, compliance Sustainability initiatives and outcomes
Employees / Workers 	<ul style="list-style-type: none"> Townhall / Gatherings / team events Training / Workshop Performance appraisal Complaint, counselling and grievance procedures 	Continuous	<ul style="list-style-type: none"> Career development Remuneration, benefits and welfare Fair HR policy and practices Training and development needs Performance and productivity Safe and conducive working environment Corporate update, direction, policy and procedures
Customers 	<ul style="list-style-type: none"> Showrooms Media release Social media One-to-one meetings Field visits Corporate website 	Ad hoc basis	<ul style="list-style-type: none"> Product quality and pricing Operational efficiency Timely delivery Regulatory compliance Product quality and safety assurance
Suppliers / Contractors 	<ul style="list-style-type: none"> Meeting / engagement Procurement agreement Feedback mechanism 	Ad hoc basis	<ul style="list-style-type: none"> Supply chain management Procurement practices Costs and charges Logistics and transportation Product quality and safety assurance Regulatory compliance Compliments and grievances
Government / Law Enforcers 	<ul style="list-style-type: none"> Consultation on regulatory matters Periodical site visits and inspections Survey from government agencies Periodical reporting 	As and when needed	<ul style="list-style-type: none"> Compliance with regulations Interpretation of new regulations
Local Communities 	<ul style="list-style-type: none"> Direct engagements Recurrent dialogues and engagement meetings CSR events Participation at local community events and festivals Training and briefing sessions 	Ad hoc basis	<ul style="list-style-type: none"> Contribution towards local economy and community Local employment opportunity Health and wellbeing of local communities Sharing of agriculture best practices OSH and Environmental awareness matters
Financial Institutions / Media 	<ul style="list-style-type: none"> Annual Report Corporate website Bursa Announcement Meetings / Regular engagements Site visits 	Ad hoc basis	<ul style="list-style-type: none"> Corporate development and financial performance Capital appreciation and shareholders' returns Board and management's analysis and projection Business continuity Corporate governance, compliance and sustainability practices

MATERIALITY ASSESSMENT

A materiality assessment is a structured procedure for identifying, assessing and prioritising relevant material sustainability matters according to their importance and impact on business operations and stakeholders. The Group's Material Sustainability Matters were reviewed during the financial year and there are some additions were made to the list.

ESG Materiality Matrix



Environmental

- E1** Environmental Compliance
- E2** Sustainable Design and Practices
- E3** Biodiversity, Conservation and Land Use
- E4** Waste Management
- E5** Energy and Water

Social

- S1** Plasma Scheme**
- S2** Occupational Safety and Health
- S3** Talent Retention and Development
- S4** Employees Engagement and Welfare
- S5** Inclusion and Diversity
- S6** Community Engagement and Development

Governance

- G1** Board Stewardship and Governance Practices**
- G2** Product and Service Quality
- G3** Customer Satisfaction
- G4** Supply Chain Management
- G5** Data Privacy and Protection**
- G6** Governance and Regulatory Compliance

**new material sustainability matters

MATERIAL SUSTAINABILITY MATTERS



Environmental Impact

GROUP

Waste Management

Employees are also strongly encouraged to reduce paper consumption with digital reporting.

In June 2023, we organised a plastic recycling campaign to raise awareness on the importance of recycling plastic waste and encouraged all employees to participate actively and integrate in their lifestyles. Before the campaign started, our Safety and Health Officer has conducted a waste management training in Setia Alam office for all employees to provide information and practical tips on waste segregation and sorting, waste treatment, recycling and others.



PLANTATION DIVISION

i) Environmental Compliance

We are committed to protecting mother earth and the environment, taking responsibility for our actions and reducing our carbon footprint operational impact for a better future.

Prior to every planting exercise, we perform extensive assessments via third party consultants, with the aim of minimising adverse environmental impact from our planting activities. Results of the assessments are reported to the Department of Environment and Forestry – Dinas Lingkungan Hidup dan Kehutanan (DLHK). Currently, all our estates in Indonesia have completed Environmental Assessments (AMDAL) to ensure our operations continued compliance with ISPO standards.

It should be noted that the Plantation Division, has a strict No Open Burning Policy to prevent the negative environmental and health impacts associated with open burning practices. In addition to the No Open Burning Policy, we have established an Environmental Policy that serves as a guiding framework for our operations. This policy ensures that the Group complies with all relevant regulatory requirements related to environmental conservation and sustainability. In this reporting period, we can report a full compliance of the "No Open Burning Policy".

In addition, we successfully completed an annual surveillance audit as mandated by ISPO for the estate in PT Tasnida Agro Lestari ("PT TAL") and obtained new certification for our estate in PT Sumber Bumi Serasi ("PT SBS"). Our goal is to achieve 100% ISPO certification across all our estates, demonstrating our commitment to sustainable palm oil production in accordance with the national standards set by the Indonesian government.

ii) Biodiversity, Conservation and Land Use

Recognising that areas with High Conservation Value ("HCV") and biodiversity are vital habitats for endangered flora and fauna, as well as integral to the well being of local communities, we strive to safeguard these areas through sound environmental management.

In this financial year, we have kicked off the HCV assessment for our PT Setara Kilau Mas Adicita ("PT SKMA") estate. We will continue to carry out HCV areas assessments in our estates to maintain riparian reserve for ecological functions.

iii) Waste Management

Waste from our operation are managed responsibly to minimise the impact to the environment. For our Indonesian estates (PT TAL and PT SBS), we have appointed a licensed vendor to manage its B3 wastes (Harzadous and Toxic Waste). Meanwhile, some estates transport their B3 waste to the Temporary Shelter – Tempat Penampungan Sementara (TPS) which will later be transferred to the recycling site, processing site or the Integrated Waste Processing Site.

iv) Energy and Water

Water resources is of utmost importance to the environment, human health and local wildlife. The Group's operations especially within its estates rely heavily on water resources either for crop, human and wildlife consumptions. If poorly managed, it is vulnerable to depletion. So, the Group strives to optimise of water usage so at not to jeopardise the environment.

The following measures are in place:-

- Installing water gates to keep an optimum water level in estates.
- Construction of rain-fed water retention structure such as reservoir to store and supply water.
- Optimising water usage in nurseries through drip irrigation system.

Electricity and water consumption is being monitored closely to conserve and optimise usage due to their scarcity nature and high cost of supply and maintenance. In line with our efforts to conserve water in our estates, we plant leguminous cover crops, wherever suitable at new planting area to reduce water evaporation losses and conserve soil moisture storage as well to prevent soil erosion and run off.

MATERIAL SUSTAINABILITY MATTERS (cont'd)

PLANTATION DIVISION (cont'd)

v) Sustainability Design and Practices

The Group is guided by Good Agricultural Practices ("GAP") advocated by local legal requirements and sustainability standards. Implementing GAP is an important commitment for the Group to improve productivity, efficiency, and sustainability while adhering to local legal requirements and sustainability standards.

PROPERTY DIVISION

i) Sustainability Design and Practices

We are committed to increasing the integration of green building designs into our property development projects as a significant part of our ongoing efforts to preserve the environment. We have obtained the Provisional Green Certification for our D'Sini residential high rise project in Setia Alam.

To show our unwavering commitment to sustainability and environmental responsibility, our D'Sini project has incorporated green features such as:-

- Energy saving light fittings are used to reduce energy throughout the common areas of the property
- Designated parking areas for charging of green vehicles are available
- Reduction in non-potable water consumption has been initiated through rainwater collection to designated water tank via a gravity fed system for landscape irrigation
- Low-emissivity laminated glass panels are installed in selected areas to reduce heat and to improve thermal comfort
- Diverse plant species – more than 10 selected varieties for a vibrant ecosystem
- Photography landscape feature to create lasting memories for future generations
- Optimise energy usage and enhance efficiency in various systems of the development by integrating smart home technology
- Minimise carbon impact through installation of solar panel

We are also leveraging on technology by using Building Information Modeling ("BIM") software for digital construction drawings and documents.

ii) Waste Management

Hazardous construction wastes at project sites are collected and disposed by an appointed licensed scheduled waste collector registered with the Department of Environment. As for non-hazardous solid waste, the wastes are disposed of at approved landfills by licensed waste disposal vendors, through the management of main contractors.

Social Impact

GROUP

i) Occupational Safety and Health

In GLB, we prioritise employees welfare, rights and a secure workplace. We have in place an Occupational Safety and Health ("OSH") Committee to safeguard our stakeholders. Our Occupational Safety and Health Policy as well as Standard Operating Procedures supports our actions to prevent and eliminate any risk of occupational injury and illness to personnel. We also have a qualified safety officer for our Property Division and for our estates in Indonesia to ensure compliance with safety regulations and standards.

The Group commits to:-

- Providing a conducive, safe and healthy workplace where periodic Hazard Identification Risk Assessment and Risk Controls (HIRARC) assessments be conducted to identify potential health and safety risks within our operations.
- Ensuring proper energy preparedness responses and plans in light of an emergency or disaster including forest fires. Fire drill was conducted in office building to prepare employees for safe evacuation in case of a fire or emergency.

The OSH Committee consistently reviews the system that is in place, and if necessary, implement new measures for safer work conditions. Incidents are recorded, investigated and corrective actions are taken. We also conduct regular safety training programmes to equip our employees.

In FY2023, we have conducted the following internal training programmes for our employees in Malaysia:-

- Office Safety Training
- Fire Safety Training



Extreme natural events such as wildfires during dry season have been identified as a major risk in FY2023. As a mitigation measure, dedicated fire fighting and monitoring teams have been established throughout all Indonesian estates with each plantation establishing its own Emergency Response Team ("ERT"). Trainings for all ERT members and fire drills at all operation units are conducted on an annual basis to test the readiness of the firefighting system. We also collaborate with government agencies to provide firefighting training as a refresher briefing for relevant employees.

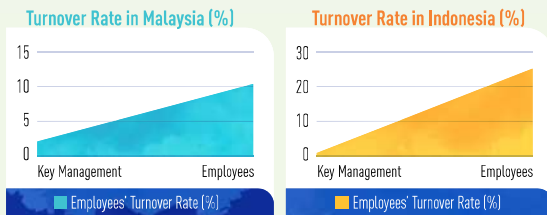
MATERIAL SUSTAINABILITY MATTERS (cont'd)



Social Impact (cont'd)

ii) Talent Retention and Development

Backbone of success in any organisation lies in the human capital of the organisation. As such, the Group is on a path to creating healthy and constructive culture which we believe would not only reduce turnover but also motivate employees to perform better.



In this ever-changing business environment, we recognise the significance of continuous training and development for our employees in sharpening their skills and knowledge. The Group conducts Training Needs Analysis as well as annual performance review in order to provide employees with the right training.

The Human Resources (HR) Department is committed to developing in-house talents through relevant training and development opportunities.

Onboarding – all new hires must go through onboarding training to familiarise themselves with the relevant company policies and workplace SOPs.

Compliance – compliance training primarily serves to educate our employees on recent laws and regulations such as ABAC, ISPO requirements and others.

Technical – role-specific skills for operational staff at our estates such as OSH and Safety Awareness that are applicable in their day-to-day job responsibilities.

Staff skills – a combination of social and personal development programme that enable our Management team to improve their leadership and communication skills when interacting with co-workers, customers or business partners.

iii) Employees Engagement and Welfare

The Group is committed to creating a conducive and safe environment for our employees. In pursuit of this objective, we have made significant efforts to provide a comprehensive range of amenities at our operating units to enhance the well-being, comfort, and quality of life for our employees. We have the following facilities in estates for our employees in Indonesia:-

- All housing with garden plots
- 2 trained nurses
- 2 visiting medical officers
- 3 places of worship

The Group has formulated the following activities to improve the quality of life and foster a sense of belonging amongst the employees:-

- Various staff social activities including festival celebrations and sports events organised by the in-house Welfare/Sports and Social Club.
- “Coffee Break with CEO” to build a healthy communication between CEO and employees.
- Townhall meeting on Grievance Procedures to encourage the employees to voice out their grievances/concerns relating to various aspects of their work environment which is crucial for employees engagement and well-being.

Employees’ satisfaction survey was also conducted for all employees in Indonesia to assess and understand the level of satisfaction and engagement among employees. We will continue to listen to their feedback, understand their needs, and take proactive steps to create a positive work environment that fosters growth, recognition, work-life balance, and career development opportunities.

GLB has also taken steps to facilitate the registration of employees in Indonesia through the Koperasi Karyawan. This initiative aims to provide a platform for employees to access financial assistance and support from the Koperasi through fund raising activities. This foster a sense of community and financial well-being among its employees.



MATERIAL SUSTAINABILITY MATTERS (cont'd)

Social Impact (cont'd)

iii) Employees Engagement and Welfare (cont'd)

One of our initiatives to improve employees welfare is to provide day care services to employees who reside in our estates. All employees are fairly remunerated in accordance with **Upah Minimum Provinsi** under local labor laws and ISPO requirements.

In the FY2023, we provided free drinking water to construction workers at Setia Alam project site during heat wave as it is crucial to prioritise employees' wellbeing and take necessary precautions to prevent heat-related illness.



Grievance Procedure

At GLB, we recognize the significance of providing employees with a platform to address their grievances. We have set up Grievance Procedures as channel for all employees to raise concerns of any grievances which they may have. Available channels include :-

1. Grievance Procedure Form
2. Google Form

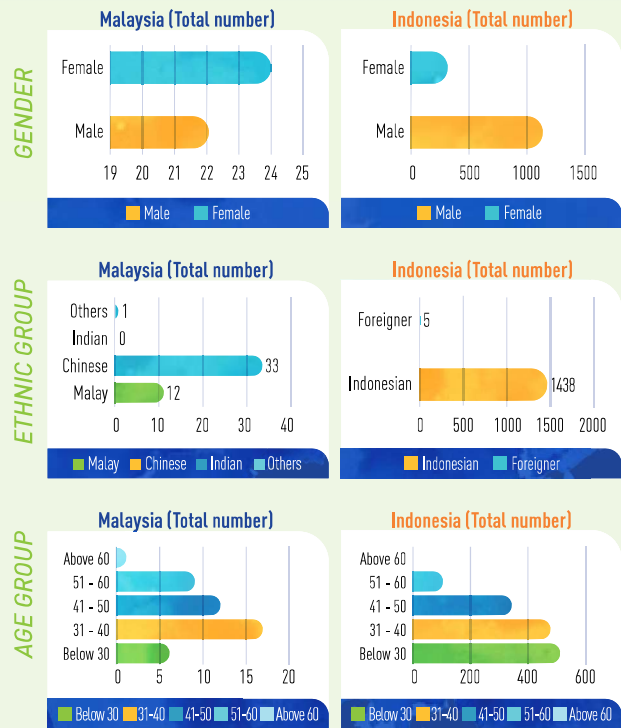
Sexual Harassment Policy

We also have a Sexual Harassment Policy in place which must be observed by all our workforce, contractors and suppliers. This policy prohibits all forms of harassment behaviors that may create an atmosphere of hostility and intimidation at the workplace. No one should be subjected to any form of sexual harassment while carrying out their duties. For the financial year 2023, no sexual harassment or sexual related cases was reported in the Group.

Inclusion and Diversity

Inclusion and diversity are fundamental values that promote fairness, equality, and the recognition of individual strengths and perspectives. We support diversity at the workplace and ensure that we provide fair and equal employment opportunities regardless of race, gender, nationality or age. We firmly believe that a diverse and inclusive environment is not only morally right but also serves as a catalyst for innovation, creativity, and long-term success of an organisation. As of 30 June 2023, the Group has 1,489 employees.

Breakdown



PLANTATION DIVISION

i) Plasma Scheme

We are fully committed to provide economic and social assistance to surrounding villages (small landholders) and we will continue establishing additional areas for the benefit of neighbouring communities. The table below shows area established and number of smallholders that benefited from this scheme:-

Estate	Plasma Area (Ha)	No. of Smallholders
PT TAL	716.28	358
PT SBS	202.45	101
PT SKMA	35.66	17

Our operations in Indonesia supports plasma (smallholders) through 2 programmes:-

- Plasma Scheme
- Employment opportunity

Whilst PT Golden Land Gemilang ("PT GLG") manages land development through cooperation with the Koperasi, smallholders' participation in the programme are allocated share certificates for palm oil cultivation in their cession. In addition, they are given employment opportunities and earn income from the profits generated on their lands.

MATERIAL SUSTAINABILITY MATTERS (cont'd)



PLANTATION DIVISION (cont'd)

ii) Employees Healthcare

We pay close attention to our employees' access to healthcare. For plantation workers that handle chemicals or operating premix stations, the Group provides annual medical check ups to evaluate workers' health and provide additional recommendations if any adverse health issues are detected. Each estate has a clinic staffed by trained medical professionals. We maintained a zero fatality record for FY2023. At the same time, we will continue to strengthen our performance and strive for zero workplace injuries and fatalities in the following years.

Based on rate of incident per hundred thousand man-hours worked and lost time injury causing 8 hours or more of work loss, Lost Time Injury Frequency Rate (LTIFR) for our Plantation Division was 39 in the FY2023 (as compared to 7 in FY2022) as there has been increased in manpower. The elevated accident rate is viewed with concern and the Group will enhance OSH reminders, training and awareness initiatives for all employees on safety protocols, procedures and best practices at work.

iii) Employees Training

On the job training at estates were carried out by our staff and management to their workers on SOPs and doing thing the right way. Reminder and briefing were also carried out during the daily muster calls. Our employees are trained in various fields of expertise, including:-

1. Best Agricultural and Management Practice
 - Pest and Disease
 - Harvesting and Crop Evacuation (inductive training)
 - Induction or Familiarisation Training
2. Safety and Health
 - Emergency Preparedness and Response at Workplace
 - Personal Protective Equipment ("PPE")
 - Chemical Exposure and Its Effect to Health

iv) Community Engagement and Development

We understand that our success is intricately linked to the well-being and progress of the communities we serve. By actively engaging with our communities and investing in their growth, we aim to create a better, more sustainable future for all.

As part of our Corporate Social Responsibility ("CSR") initiatives, we have undertaken the following initiatives in our estates:-

- PT SBS – provided assistance in the production of banana chips in collaboration with the villagers of Perupuk and Tanjung Manis
- PT TAL – started a 4-year Purun Garden Farmer Group Empowerment Programme at Rimbun Tulang Village, Kec Kuripan as well as Kabau Village Kec. Kuripan

Governance Impact

GROUP

i) Board Stewardship and Governance Practices

We recognised the importance of promoting and nurturing the highest standards of business ethics and corporate governance for ensuring effective oversight, accountability, and strategic decision-making within an organization. We will continually ensure sufficient and credible transparency, integrity and accountability in the Group's operations.

During the financial year, we have zero incident which is in breach of regulatory compliance.

We will continue to implement compliance programs and risk management strategies to mitigate the likelihood of incidents.

ii) Product and Service Quality

Ensuring the quality of our products and services and providing customer support is a priority. To serve our customers effectively, we provide multiple support channels, including:-

- Corporate Website
- Email Support
- Social Media Channels

We will continue to carry out regular evaluations of our products and services, seeking feedback from customers and analyzing their input to identify areas for improvement.

The Plantation Division is still in the process of applying for ISPO certification for all estates. Currently, we have 2 estates that have obtained ISPO certification. The Group will continue to pursue its target to achieve 100% ISPO certification for all estates.

iii) Data Privacy and Protection

We recognize the increasing cybersecurity threats in today's digital landscape and we are committed to fulfilling this obligation of protecting the data privacy of our stakeholders. A comprehensive set of policies and security controls have been implemented to manage and mitigate these risks effectively.

We also understand the importance of maintaining the privacy and confidentiality of customer information and measures are in place to safeguard them from intrusions and unauthorized access.

In the FY2023, zero incident of data security breach was recorded.

iv) Governance and Regulatory Compliance

Good governance is the foundation of building trust among the stakeholders. The Group is committed to ensure that its businesses operate ethically, responsibly, and in accordance with applicable laws and regulation. The Group has implemented several policies which serve as guiding principles for employees, setting expectations for ethical behavior, professional conduct, and maintaining a culture of integrity. The following policies are in place:-

- a) Directors' Fit and Proper Policy
- b) Anti-Bribery and Anti-Corruption ("ABAC") Policy
- c) Policy on Conflict of Interest for Directors

MATERIAL SUSTAINABILITY MATTERS (cont'd)

Governance Impact (cont'd)

iv) Governance and Regulatory Compliance (cont'd)

- d) Whistleblowing Policy and Procedures
- e) Personal Data Protection Policy
- f) Grievance Policy and Procedures
- g) Sexual Harrassment Policy

Throughout our ABAC Policy, we maintain a strict stance against fraud, bribery and corruption, which extends to all interactions involving our directors, employees, suppliers, consultants, agents and any individuals linked to our organisation. We conduct annual internal ABAC training across our business units and this practice will persists. We have aim to ensure that individuals associated with us who might be exposed to bribery risks, such as contractors, agents, consultants and suppliers are well informed of these risks and commit to adhering to our ABAC Policy.

For additional information on the governance practices of the Group, please refer to the Statement on Corporate Governance in the Annual Report. This section provides comprehensive details and insights into the Group's governance framework, policies, procedures, and practices that are implemented to ensure transparency, accountability, and responsible decision-making.

It is crucial for the Group to exercise prudence and adhere to laws and regulations to operate in Indonesia. One of the most important area is to ensure that permits and licences are renewed on time to prevent any disruption to our operations. To ensure the validity of permits and licenses for all our estates, we have implemented an Online Tracking System ("OTS"). This system serves as a comprehensive tool to monitor and track the status of permits and licenses associated with our estates.

During the year under review, we are pleased to report that there were no instances of expired permits and licenses within our operations.

PLANTATION DIVISION

i) Integrated Pest Management ("IPM")

IPM is a component of Good Agricultural Practices which incorporates use of cultural, biological and chemical practices to control insect pests. Implementation of IPM, wherein responsible use of chemicals and pesticides is paramount to ensure safety of our workforce, local communities and the environment where we operate.

To enhance the effectiveness of IPM and safe use of chemicals and pesticides, training and field demonstrations are regularly conducted by the chemical suppliers for estate personnel from our management to our workers.

ii) No deforestation, no peat and no exploitation commitment ("NDPE")

We work closely with the widest possible range of industry stakeholders to implement our NDPE commitments in relation to:-

A) No deforestation

HCV areas must be identified using international best practice guidance as well as relevant national and industry standards before any plantation development activities are being carried out.

ii) No deforestation, no peat and no exploitation commitment ("NDPE") (cont'd)

B) No new development on peat

No new peatland development and existing plantations on peat shall follow the Best Management Practices, which is in line with the national and international regulations.

C) No exploitation of people and local communities

To prevent exploitation, we place our priority on upholding human rights, ensuring a safe workplace, enhancing employees welfare and career development, respecting land rights and creating shared value for local and national growth.

iii) Supply Chain Management

Maintaining smooth operations and optimizing operational efficiencies while effectively managing costs are crucial objectives for our organization.

Due to the stringent scrutiny faced by the oil palm industry, it is critical that we maintain high standards of professionalism, transparency and traceability in our supply chain. To establish the traceability of each tonne of palm oil, we have the following records:-

- name, parent company, address
- geo-coordinators of plantations
- FFB dispatch chit

We use an open tender process to select new suppliers and those shortlisted are subject to rigorous verification process based on quality, price and timeliness. We also conduct regular audits and field inspections on estates managed by PT GLG as well as smallholders under the Plasma Scheme.

Supply chain is managed across the life cycle of project, from design development stage to construction and operation phases for the Property Division. This allows us to effectively manage vendors, contractors and subcontractors, as well as the diverse range of materials, equipment and services required to successfully deliver the development.

We are pleased to inform that 100% of our procurement of materials for our Property Division in Malaysia were sourced from local suppliers.

PROPERTY DIVISION

Customers Satisfaction

Our unwavering commitment is to achieve complete customer satisfaction by consistently delivering products and services of good quality. We firmly believe that cultivating a base of happy and loyal customers is instrumental in driving the growth and success of our businesses. In order to deliver exceptional service, we regularly engage with our customers, actively listening to their feedback and understanding their expectations and needs.

SUSTAINING OUR FUTURE

Business as usual is not an option for a sustainable future. We will therefore continue to strive in improving our sustainability initiatives for the wellbeing of our future generations.